2019-20

2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)

The College has the mechanism for analyzing **Online feedback** from different stakeholders on overall institutional performance. A Online feedback from the students is obtained through feedback forms fromwebsite containing questionnaire on various aspects i,e. curriculum, sports, facilities in the department, involvement of teachers etc. The feedbacks and suggestions received are placed before the Principal as well as management for corrective measures from time to time. The student issues facilitating the student's responses are resolved promptly.

Student: A questionnaire is prepared to obtain feedback from students to find out the status of the college. Students are answering the following questions:

Teaching Staff Questions

1. Punctuality - Starts & closes the session on time (Regularly)
2. Subject knowledge - In depth and sound knowledge of subject
3. Communication - Clarity, Delivery, Interesting, Interactive (Participative)
4. Session Preparedness - (how well prepared for Lecture / session)
5. Eager to teach - Ability and Readiness to answer questions
6. The teachers encourage participation and discussion in class
7. The teachers are available and accessible in the Department after lecture timings
8. The evaluation process is fair and unbiased
9. The teachers guide the students for overall personality development of the students
10. Class Control

Infrastructure Questions

1. Maintenance
2. Open Area Cleanliness
3. Class Rooms Cleanliness
4. Toilets Cleanliness
5. Class Room Furniture

Laboratory Questions

1. Facility

Registrar OS Office Questions

1. Student Section Response
2. Response to communication
3. Front Desk Response

Facilities Questions

1. Transport Punctuality

2. Books availability in Library
3. Canteen Food Quality
4. Canteen Cleanliness
5. Drinking water Availability
6. Computer Lab facility
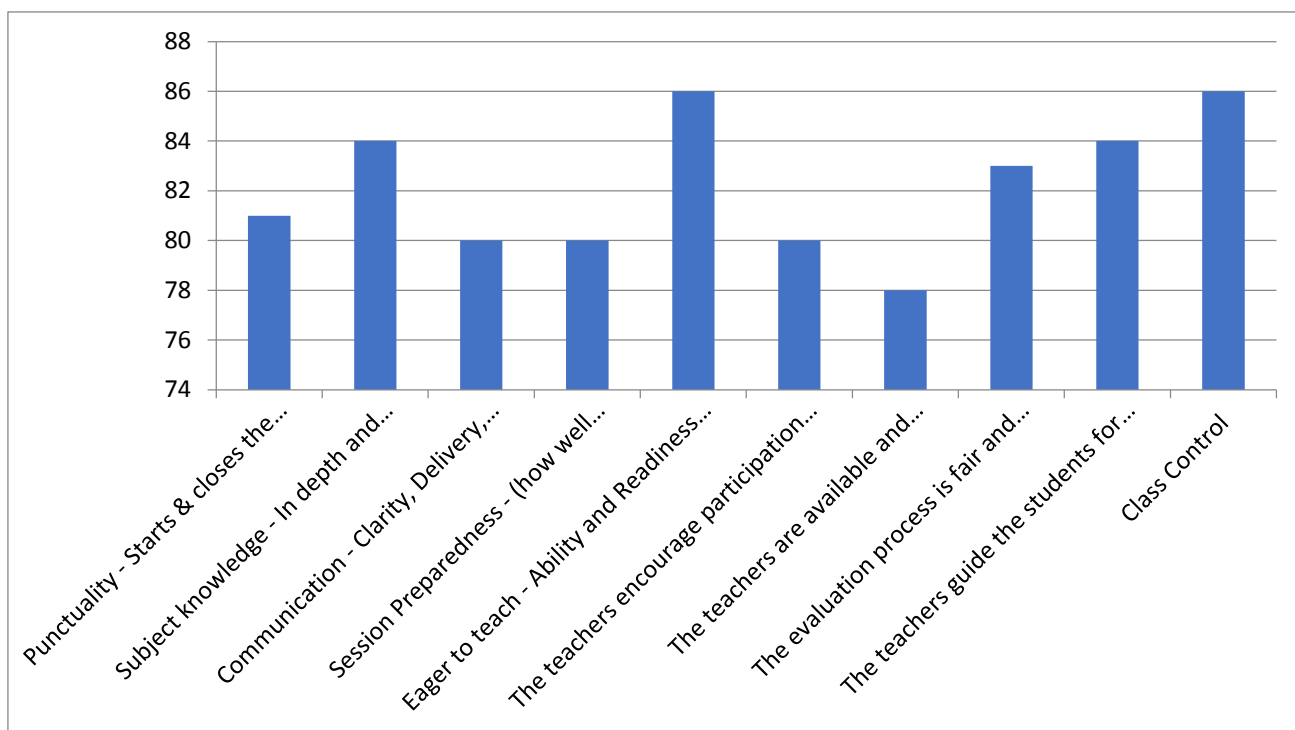7. Library Facility
8. New Books Availability in Library

Students are giving responses by rating the questions as:-

1. Poor

2. Average

3. Good

4. Very Good

5. Outstanding

Cumulative Report:

Students' Feedback on Teachers' performance

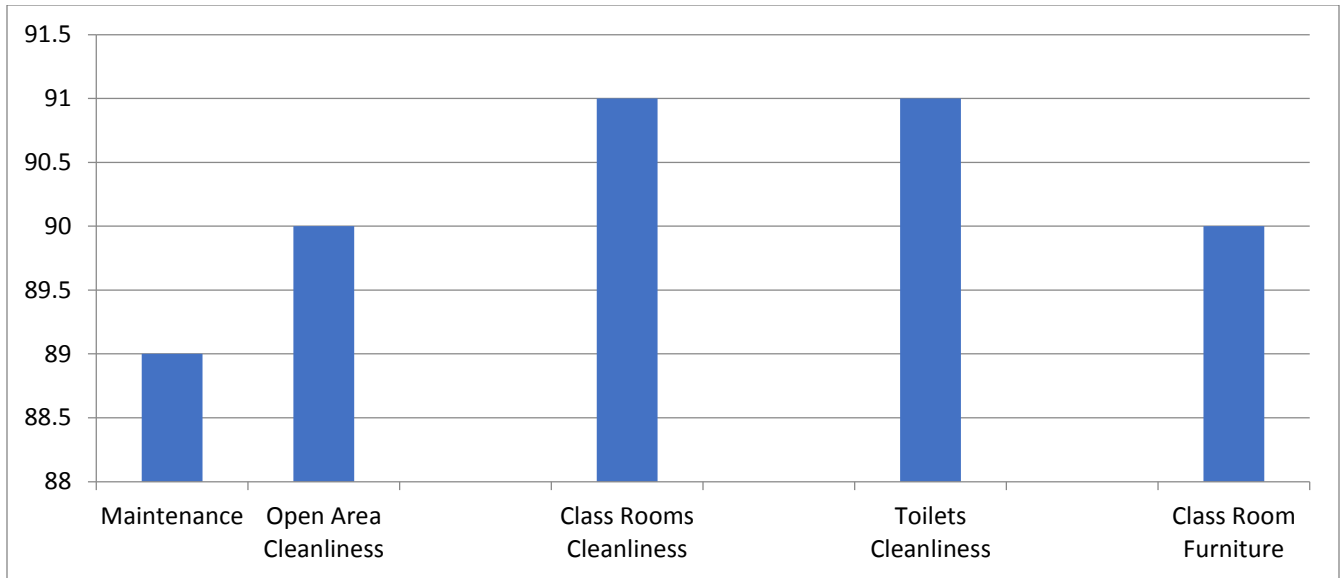| Sr.No.	Aspects	Percentage
1	Punctuality - Starts & closes the session on time (Regularly)	81
2	Subject knowledge - In depth and sound knowledge of subject	84
3	Communication - Clarity, Delivery, Interesting, Interactive (Participative)	80
4	Session Preparedness - (how well prepared for Lecture / session)	80
5	Eager to teach - Ability and Readiness to answer questions	86
6	The teachers encourage participation and discussion in class	80
7	The teachers are available and accessible in the Department after lecture timings	78
8	The evaluation process is fair and unbiased	83
9	The teachers guide the students for overall personality development of the students	84
10	Class Control	86

Feedback on facilities provided to students

Sr.No.	Aspects	Percentage
1	Laboratory Facility	84
2	Transport Punctuality	80
3	Books availability in Library	84
4	Canteen Food Quality	84
5	Canteen Cleanliness	83
6	Drinking water Availability	100
7	Computer Lab facility	85
8	Library Facility	86
9	New Books Availability in Library	84
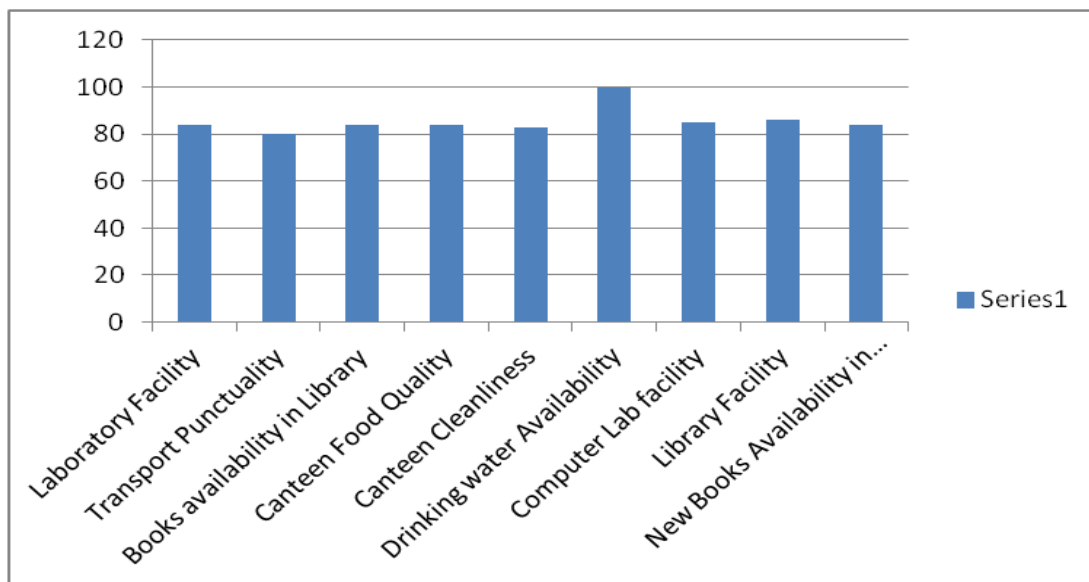
Students' Feedback on Infrastructure'

Sr.No.	Aspects	Percentage
1	Maintenance	89
2	Open Area Cleanliness	90
3	Class Rooms Cleanliness	91
4	Toilets Cleanliness	91
5	Class Room Furniture	90

Students' Feedback on Registrar OS Office Questions'

Sr.No.	Aspects	Percentage
1	Student Section Response	80
2	Response to communication	84
3	Front Desk Response	82